Issue #16 August 14, 1995

Greetings once again from *ComputerFAQs Weekly*, your trusted source of helpful information for everything you want to know about computers. We're the ones to call when you need help. *Free!*

We're having another contest. We're giving away a free personal computer preventative maintenance service package from **PCDoctor**. To enter the drawing, simply fax or mail us back the following *CFW Challenge Crossword Puzzle* by September 1st, 1995. One winner will be chosen at random from all correct entries. This is the perfect opportunity to make sure you are getting the most from your computer. There is no obligation, and no purchase is necessary.

(Across) 2: Some are floppy, some hard. 3: Command to transfer a file from one directory to another. 7: Medium of optical storage for computer data and audio. 8: Command to use if you need assistance with DOS. 9: The box that contains your computer's "guts." 10: The use of computer output devices to produce pictures. 12: A popular PC operating system developed by IBM. 14: DOS command to view a text file. 17: Much faster than the Post Office. 20: The people to keep your PC running in perfect condition. (Down) 1: Opposite of "from." 2: Logical, hierarchal division of a hard drive to store files. 3: SYStem file that contains such information as disk buffers. 4: Tells DOS which directories to search for files in. 5: To repeat over and over again. 6: To allow use of, also a popular database application by Microsoft. 11: Reboots machine, together with CTRL and DELETE. 13: Type of diskette-based data storage medium. 15: One who uses a

computer. **16:** This comes as TrueType and PostScript and more. **18:** Not manual, or a method of transportation. **19:** Acronym for a method of linking all of your office PCs together.

Q: One of my associates has an account on America Online. I would like to be able to send him Email from my Freenet [Internet] account. How can I do this? - *Michael B., Tonawanda NY*.

A: You can send Internet mail to users on most of the major online services, but you have to format the Email address properly to include the service provider's *domain name*. For example, to send to username "Joe" on America Online, you would address it to *Joe@aol.com*. The same holds for Prodigy (*Joe@prodigy.com*) and Delphi (*Joe@delphi.com*). For CompuServe, send to the proper user number, but change the comma to a period, such as 1111.22222@compuserve.com. Call us if you need more help.

Let us send you our **FREE REPORT** on how you can protect your investment and keep your computer equipment trouble-free and running at optimum efficiency. *Your computers may be running at only half the speed they should be!* Call **PCDoctor** today at 716-668-0838 for a copy of this free report. No obligation. Call now.

Q: I would like information on obtaining back issues of your newsletter. - *Richard D., Hamburg NY.*

A: Certainly Richard. If you would like to receive *free* copies of previous issues of *ComputerFAQs Weekly*, just call us at 716-668-0838 and request our **Index Catalog**. We'll fax you a listing of all the available back issues, and what they contain. You can then call back and let us know which issues you're interested in. Or, if you prefer, just request them *all*. We'll be happy to send them out to you *free of charge*. Call now for details. Don't worry: we don't bite!

TIME IS MONEY! Stop wasting time waiting for your computer. Upgrade your system today. Memory upgrades starting at \$48. Processor upgrades starting at \$135. Hard drive upgrades only \$180.

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