

## Issue #22

### October 30, 1995

---

We want to thank everyone who came down to the **Buffalo Computer & Business Show**. We had a great time, and had the opportunity to meet a lot of our readers. As a reminder, we'll be in the **Rochester** show this week. If you'd like free tickets to come and visit us, please call as soon as possible. We'll fax them right over.

We would like to extend a special thanks to George and Debbie from *United Business Systems*. We were running out of handouts, and they were kind enough to copy more for us. The help was greatly appreciated! Thanks guys.

Finally, we are starting a **user group**! It will be a user group to support business computer users (both novice and advanced users are welcome), and we will be getting together once a month or so at various local establishments. If you're interested in joining, please call us at 716-668-0838. Hope to see you soon!

---

**Q:** I'm trying to run a program from my Windows File Manager, and I keep getting the error "there is no application associated with this file." What does this mean? > *John, Buffalo NY*

**A:** What this means, John, is that you are trying to "run" a data file instead of an executable file. Remember, all executable files in DOS have either a .COM, .EXE, or .BAT extension. Now, Windows has the ability to "associate" data files with the programs that they work with. For example, if you double-click on a .DOC file, you can train the File Manager to run *Microsoft Word* and load your document. To do this, select Associate from the File menu in the File Manager. Type in the extension you would like to associate in the "files with extension" box, and then select the installed application below that which uses data of the extension you have specified. Now, when you look at these data files in the File Manager, you will notice that their icons are different from the non-associated files. Hope this helps.

---

**WANTED:** Your old XT, AT, 286, and 386 computers. Don't throw them away. Call 716-668-0838 to find out what your old PC is worth.

---

**Q:** I'm trying to restore files to my hard drive that an associate of mine saved on a disk with *Microsoft Backup*. Nothing seems to work, however. Can you help? > *Joanne, Buffalo NY*

**A:** One thing to remember about *Microsoft Backup* is that it stores a catalog of what's in it's backup files on your hard drive, but not on the floppy disk. This is fine if you're backing up files on one machine only, but if you try to use this disk on any other machine, you'll find that it won't work unless you *reconstruct* the catalog file on the new machine's hard drive. See your DOS manual or *MS Backup*'s help file for directions. If you get stuck, call us at 716-668-0838. We don't recommend using *Microsoft Backup* for anything other than small backup jobs on one PC only.

---

**FREE** Technical Support: 716-668-0838. Call us! We can help.

**Q:** I'm constantly re-arranging my Windows desktop. I get all of the icons in just the right way that I like them, and then when I shut down and restart Windows, they are all back the way they originally were. This is really annoying me! What can I do to keep them where I put them? > *Alison, Kenmore NY*

**A:** All you have to do, Alison, is select "save settings on exit" from the Options menu of the Program Manager. This should save the locations of all of your icons and windows when you exit Windows.

---

**ADVERTISE** your business for free in our *Business Resource Guide* coming soon. For details, please call 716-668-0838 ext 2746#.

---

**Q:** Where did you get my fax number? > *Anonymous, Buffalo NY*

**A:** We get asked this question a lot. We actively research fax numbers from various sources: phone directories, business newspapers, trade journals, the Internet, CD-based fax databases, etc. It's possible that we could have acquired your fax number from any of hundreds of sources. If you would like to stop receiving our newsletter, just call. We'll be happy to remove you from our distribution listing. We have found, however, that we receive twenty compliments for every complaint, so we're happy to provide this newsletter as a public service to the Buffalo community.

---

We are **PC SERVICE** and **NETWORK** experts. Don't trust your valuable business computers and data to just anyone. We have certified Novell technicians on-staff to accommodate your needs. Call today and make an appointment to speak with one of our service consultants to discuss your needs. It's our job to help your business. We offer service contracts to care for your existing PC and network investment. Call today. 716-668-0838.

---

Call today to find out how cost effective **CUSTOM SOFTWARE** can be for your business. Why waste time with software that doesn't do what you want it to do? We can develop custom software for your business for *less* than the cost of many off-the-shelf packages. Call us today at 716-668-0838. Remember, your software is useless if it doesn't do what *you* want it to do.

---

*ComputerFAQs Weekly* is copyright 1995 by Amicron Technology Services. Circulation: **4512**. Mail: PO Box 1453, Buffalo NY 14225. Phone: 716-668-0838. Fax: 716-656-2054 or 716-668-5788. Voicemail: 716-668-5788 ext 2#. Faxback Service: 716-668-5788 ext 8# (*ComputerFAQs*) or 9# (*Amicron*).

*BBS: 716-656-2054. Email: ap656@freenet.buffalo.edu.* **We are here to help your business!**