

Volume 2, Number 11, Issue #37 September 1, 1996

Welcome to *ComputerFAQs*. Time is drawing near for the **1996 Buffalo Computer & Business Show**. Make plans now to attend (October 16, 17 at the Convention Center). If you would like tickets, please call 837-4685 and request some. We haven't gotten them yet from the trade show coordinator, but as soon as we do (they told us this week), we'll be getting them out to all of you. If you would like more information on the show itself, call Hague Adkinson at Real Magic Media at 513-624-9273 and tell him you read about it in *ComputerFAQs*. Look for us there. We look forward to meeting you.

Q: How often should I back up my computer? > *Janet, Alden NY*

A: Janet, we recommend that you do a complete and full backup of all of your files at least once a week. Keep three different weekly backup tapes (and make sure to keep one off-site in case of a fire or other disaster). In addition, you should do a nightly "incremental" backup of your data. An incremental backup will copy only the files that are new or changed since the last backup. Depending on the backup software you're using, you should be able to schedule an incremental backup for evenings after you've left the office - so you don't have to lose the use of your PC. If you need help, or would like our list of recommended backup drives/software, please call. > *Don*

September Upgrade Special

Are you tired of waiting for Windows to load? Are your applications running incredibly slow? Do you wish you had a Pentium, but have sticker-shock over the price of new systems?

**Let Amicron turn your slow 386
or 486 PC into a blazing fast**

6x86 P120+

(The processor that outperforms an Intel Pentium 120)

For only **\$399** we will replace your old 386 or 486 motherboard and processor with a new Triton motherboard and Cyrix 6x86 P120+ processor. Price includes pickup and delivery of your system. **Additional Upgrade Options** (with 6x86 upgrade only): add a 1 MB PCI video card for \$62; add 16 MB RAM (two 8 MB SIMM) for \$152; add an 8x CD-ROM drive for \$132; add a 1.2 GB hard drive for \$210; put it all in a new mid-tower case for \$55. Free delivery and installation to Buffalo area and surrounding suburbs only. Special includes replacement of existing motherboard. Call to discuss compatibility with your existing hardware. Offer good through 9/31/96 or while supplies last. Installation may be extra for additional upgrade options.

Wanted: experienced computer technicians to build and repair computers. Send resume c/o Human Resources dept. No degree requirement, but must have some industry experience. **Also**, we're looking for used SVGA & VGA (15-pin connector) monitors - color and monochrome. Paying up to \$50 cash or \$100 in trade-in value. Call for details. We're only accepting a limited number.

Q: I've just installed a new modem in my computer, and now my sound doesn't work in Windows. What happened? > *James, Elma*

A: Chances are, you have a conflict between your modem and your sound card. Pull your modem back out of the PC and see if the problem goes away. If so, it's an IRQ conflict. Consult your modem's installation guide for how to "change the IRQ." Of course, if you need more help, give us a call. > *Rick*

LEARN WordPerfect, Word, Excel, Access, &

More... Our *Executive Training Center* is opening Monday, September 2nd. We are offering instruction in most of today's popular business applications as well as computer programming, database development, and much more. **For a complete schedule** of our classes, please call 837-4685. We believe in personalized instruction with *no more* than four students per class - each with his/her own PC. Most classes are three hours long and cost only **\$49** per person. Classes are filling now. Call for September's training schedule and course outline.

Q: What's the deal with this Windows NT software I keep hearing about, and should I upgrade my office to NT, Windows 95, or just stay with DOS and Windows 3.11? > *Michelle, Tonawanda NY*

A: Michelle, we have been telling our clients since last year, *don't* upgrade to Windows 95. We just don't like it. We have used it extensively with a lot of different types of hardware, and have seen lots of problems with it. Windows NT 3.x has been around for several years and is a very stable 32-bit operating system, used traditionally in large companies. Microsoft is releasing Windows NT 4.0 this month, and supposedly 5.0 by the first quarter of 1997. We'll let you know how it is once we get a final release copy. For the mean time, we refer to the ancient proverb, "if it ain't broke, don't fix it." > *Rick*

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Baby kittens **free** to a good home. Please call 716-837-4685.