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**Welcome** to *ComputerFAQs*. If you haven't yet received your free tickets for the **1996 Buffalo Computer & Business Show**, then give us a call. The show is less than a month away (October 16, 17 at the Convention Center). If you would like more information on the show itself, call Hague Adkinson at Real Magic Media at 513-624-9273 and tell him you read about it in *ComputerFAQs*. We're currently faxing copies of the tickets to all of our existing customers and those who have requested them. To get yours, call us today!

**Q:** I recently purchased a 1.2 GB hard drive. I didn't have any problems installing it, but after I formatted it, I only had 500 MB of space available. What happened? > *William, Fredonia NY*

**A:** If you have an older 386 or 486 computer (and even some older Pentiums), you need special software drivers to allow your motherboard to access hard drives that are larger than 500 MB. Once these drivers are installed, you shouldn't have any problems.

## Upgrade Your Computer

The demand for our September upgrade special was so great, that we have had to extend it through the end of the year. Are you tired of waiting for Windows to load? Are your applications running incredibly slow? Do you wish you had a Pentium, but have sticker-shock over the price of new systems?

**Turn your slow 386 or 486 PC into a blazing fast**

**6x86 P120+**

*(The processor that outperforms an Intel Pentium 120)*

For only **\$399** we will replace your old 386 or 486 motherboard and processor with a new Triton motherboard and Cyrix 6x86 P120+ processor. Price includes pickup and delivery of your system. Additional upgrade options available. Offer good while supplies last.

Contact your hard drive vendor or the manufacturer for the software. > *Don*

**Q:** What's the deal with Windows NT? Do you recommend it? Is it a replacement for Windows 95? > *Chuck, Boston NY*

**A:** Windows NT is a *true* 32-bit operating system that has been around for many years. Microsoft just released version 4.0 of the OS which includes the Windows 95 "look and feel." We've tested and used NT version 3.51 and it turned out to be a very stable operating system - much better than Windows 95. We're still evaluating NT 4.0, and will offer our comments on it in a future issue of *ComputerFAQs*. If you're looking for a stable 32-bit operating system, forget Windows 95 and move right to NT. One of it's major benefits is that programs run in their *own* memory space, so if one crashes, it won't bring your whole system down. No more frozen systems. We like that. > *Rick*

## Microsoft Office Workshops Now Filling

Our *Executive Training Center* is now offering 3-hour workshops in all of the Microsoft Office applications: **Word, Excel, Access, & Powerpoint**. In addition, we have a complete line of computer courses including such topics as **WordPerfect**, CorelDraw, WinFax, Quattro Pro, Introduction To Computers, DOS/Windows Basics, Windows 95, Using The Internet, and more. *Plus*, we're holding several **FREE** Computer Buyers' Seminars, PC Care Workshops, and Small Business Database sessions. If you would like a *complete* schedule and course outline for all of our training classes, workshops, and seminars, please call our *Training Center* at **716-837-4685**.

**Q:** I've just accidentally deleted a lot of files that I really, really need. Undelete says they're not recoverable. What can I do in the future to make sure this doesn't happen again? > *Dan, Lackawanna NY*

**A:** The best thing to do is to make *regular* daily backups. Otherwise, you're taking a gamble with your data. When a file is normally deleted, all DOS does is simply erase the 1st character of the file, which is the filename. If that space on the hard drive isn't written over, you can generally retrieve the file by giving undelete that first character. If you would like something a bit more secure, however, you can enable undelete's "Sentry" which will physically move deleted files to a separate directory. To do this, add the line "undelete /sc" to your AUTOEXEC.BAT file. This will enable Undelete Sentry for drive C:. Deleted files will be moved to the C:\SENTRY directory. For more information, type "Help Undelete", or call. > *Rick*

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