

Volume 2, Number 14, Issue #40
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Wow! It's hard to believe we're up to issue number forty already! By popular demand, we have brought back our **Automated Faxback Service** to provide all of our valued customers with instant access to retrieve documents when nobody is here in the office. Also, in case you haven't heard yet, we're having a drawing to give away a **FREE 6x86 Motherboard** upgrade special (Cyrix 6x86 P120+). If you'd like an entry form, call and request for document #12141.

Q: I just accidentally copied a file to a diskette and wrote over another file with the same filename. Is there any way I can get the old file back? > *William, North Tonawanda NY*

A: Nope. It's gone. Check your backup tapes or diskettes (*everyone* is making regular backups, right!?) and hopefully you have the file there. Normally, DOS 6.22 will prompt you and make sure you're sure you want to overwrite the file. If you said "yes" then it's your fault. If you weren't prompted, then you have an old version of DOS, or you will see the line "SET COPYCMD=/-Y"

CMOS setup. **Warning:** unless you really know what you're doing, stay out of the CMOS setup! Usually in the "advanced options" area, you will find a "boot sequence" option. Change it from "C,A" to "A,C" and this should force your system to boot from A: first. The other option is useful in an office environment where you don't want employees bringing in their own disks (virus problems, etc.) > *Rick*

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TIP: You can hide a file by typing "attrib +h filename.ext"

The Holiday Season Is Nearing... We don't generally sell a lot of PCs to home users - as most of our customers are strictly business clients - however before you shop around for a computer this holiday season, check out some of our prices: **486 DX4/100 Delta** system with 8 MB RAM, 850 MB HD, for **\$749**. How about our **6x86 P120+ Beta** system with 16 MB RAM and a 1.2 GB HD for only **\$1199**. We also have a home multimedia system for only **\$1459** with *all* the bells and whistles. All systems come with a 3-year parts/labor warranty and an optional 1-year onsite service package. Request document #12144.

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When was the last time you had your computers **Checked Out?** Our complete *PCDoctor Preventative Maintenance Service* will make sure everything's running smoothly. Hey, you give your car an oil change every 3000 miles, don't you? Request document #12145 for details.

Q: I know I have DOS 6.22 on my PC. When I type "dir" it says, "Volume in drive C is MS-DOS 5." What's up? > *Dale, Akron NY*

A: You probably installed DOS 5.0 on your computer first, then upgraded to DOS 6 later. When DOS 5 formatted your hard drive,

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in your AUTOEXEC.BAT file. Remove this command to make sure DOS prompts you in the future, to avoid accidentally overwriting files. > *Don*

Q: In one of your previous newsletters, you said that if we needed to boot from a "clean boot" disk, to format it, stick it in the A: drive, and reboot the computer. Well, I made a boot disk, but my system just ignores it and boots off the hard drive! > *Alan, Kenmore NY*

A: Some computers may be set to boot from C: first, and then look to A: if C: is not bootable. You can generally change this in your CMOS setup. When most computers boot up, they will display a message like "press DEL for setup." This is how you get into your

it *labeled* your disk as “MS-DOS 5.” You can change this by typing “label” at the DOS prompt and entering in a new label. > *Rick*