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**Visit us online!** We've finally registered our Internet domain name. Now you can visit our web page online at **www.amicron.com.** Now, we have to warn you - we just set it up, so it's very, very plain. We plan on spending some quality time in the near future setting it up properly (with all of our back issues too!) and we'll keep you updated.

**Q:** I just ran MemMaker to optimize my system's memory, and now I'm getting a "parity error." What do I do? > *Tom*, *Hamburg NY* 

**A:** Chances are you have a bad SIMM (memory) chip. MemMaker probably placed some device drivers or other bits of data into a region of your system's memory that wasn't being used before, and now DOS is reporting this error because there is a problem. Give us a call, and we can test your system's RAM to see which chip is faulty. Memory is fairly inexpensive right now (less than \$10/MB). The alternative, of course, is to return your system to the way it was before you ran MemMaker (look for an AUTOEXEC.UMB and CONFIG.UMB and replace those with the appropriate boot files). If your system doesn't use that bad memory, there's no problem. > Don

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#### For details, request document #12152

**Q:** I have two printers in my office, and would like to be able to print to both of them. What are my options? > Jacqui, Amherst NY **A:** There are three basic options. The first, and least expensive, is to add an A/B switch and plug each printer into it. Then, you simply select which printer you want to use. There are also automatic switches which you select with software, but they're more expensive. Second, you could install a second parallel port (LPT2) in your computer. This will give you two ports to plug printers into. The last option is to hook the printer up to a second computer in your office and connect to it over a network. Networking PCs together is fairly inexpensive. All you need is two network cards, some cable, Windows For Workgroups, and the right expertise. If you'd like more information, call and request document #12153. > Rick

### The Holiday Season Is Approaching Fast!

This holiday season, you are going to see countless ads for computer systems from all kinds of different vendors ranging from Compaq to Packard Bell to other clone makers. We want you to buy from us! To find out why you should, please call and request document #12151. We'll send you over our complete holiday catalog and a list of ten reasons why you should buy from us. (Like how we use only industry-standard components so you won't have problems a year from now if you want to upgrade; and how our prices are generally lower than our competition, even for higher-quality systems! Oh... and we're giving away FREE Internet access to our customers.) Call today for details.

**TIP:** You can view hidden files on your system (or someone else's!) by going into File Manager and selecting View, By File Type, and checking "View Hidden/System Files." Don't delete MSDOS.SYS!

## Private Tutoring, Consulting Available

We are now offering private on-site or in-house tutoring and consulting. Do you need help with Microsoft Word, Excel, Access, or just DOS/Windows? One of our expert consultants can help set up your computer hardware and software so they do what you need them to do. Best of all, our rates are very reasonable. Call and request document #12154 for details. Also, our Executive Training Center is now offering classes in Windows 95 and Windows NT in addition to our complete list of Windows applications like Word, Excel, Access, C, and more. If you would like a course outline and schedule of classes, please call and request document #12155. Thank you.

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