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We've Updated Our Web Site! If you haven't visited our new web site yet, come and check it out. We've put lots of useful information online, including back issues of *ComputerFAQs*. Use your browser to visit **www.amicron.com**. And if you don't have Internet access, call and request document #12161 for information on how we can set you up with an account (with *one free month!*)

Q: What is the difference between "paste" and "paste special" in WordPerfect? > Gary, Fredonia NY

A: Gary, this is a topic we cover in a lot of our Windows classes. It has to do with a feature of most Windows applications called Object Linking & Embedding (OLE). It is used to paste a "link" to some external data source into your document - like placing an Excel spreadsheet into your Word document. Why is this useful? Well, any changes that are made to the original spreadsheet are also reflected in all other documents that contain a "link" to that sheet. Interested in learning more? We cover this topic in our Word, Excel, MS Office, and WordPerfect classes. Call and request document #12162 for a complete schedule. > Rick

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Q: I just recently purchased a new video card for my computer. Upon opening the case, however, I see that this board doesn't fit into my PC! Why? It says it's for IBM PC compatibles. > Anne, Buffalo NY

A: You probably purchased the wrong kind of card for your system, Anne. Today, there are three basic types of expansion cards for most popular motherboards. The first (and the most popular) is a 16-bit ISA card. This card is about 6.5 inches in length and has been the standard for many years. Most vendors, however, are moving towards the new 32-bit PCI cards which are a bit shorter (around 5 inches long) and can handle data much faster. You may also see an older 32-bit interface in your system call VESA local bus. These slots are very long (about 9 inches) and are seldom used today, but were very popular several years ago when your system was probably build. Our recommendation is to return the card you just bought and get the appropriate kind. If one is not available, you may need to upgrade your motherboard to a new PCI-compatible board. > Jason

The Holidays Are Almost Here!

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TIP: If you have accidentally added misspelled words to your Microsoft Word spell checker, you can edit those words out by opening the file CUSTOM.DIC (or whatever else you may have named it) and simply deleting them. Very similar for WordPerfect too.

Private Tutoring, Consulting Available

Do you need help with Microsoft Word, Excel, Access, or just DOS/Windows? One of our expert consultants can help set up your computer hardware and software so they do what you need them to do. Call and request document #12165 for details.

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We would like to take a moment to thank all of our loyal customers and readers of *ComputerFAQs* for another great year. We have been experiencing some tremendous growth over the past six months, and we apologize if we've been too busy to get back to any of your phone calls in a timely fashion. Our goal has to always been to service our *existing* clients first - then worry about finding new ones. We will be adding additional staff members this month, however, to help out. So if you have had a hard time reaching us in the past, we ask that you give us a second chance. Growth is always good, but it's sometimes painful. With your continued support, we will continue growing, and will continue providing world-class service to our customers.