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It's been a great year! Since this will probably be our last issue this year, we want to thank all of our readers and customers for another great year. We look forward to serving you all in 1997, and we ask that you *please* drive carefully this holiday season.

SR2 (service release 2). After installing it over my old version of Windows 95, I am now having nothing but problems. What happened? Did I ruin my computer? > *Jeffrey*, *Williamsville NY*

A: Jeffrey, the SR2 version of Windows 95 is only release with

new PCs, and there is good reason why: it can only be installed on a newly formatted drive - and you have to use SR2 to format the drive. *Do not* try installing SR2 over an old Windows 95 setup, or over DOS/Windows. Yes, SR2 fixes some of the bugs in the original version, but it still has a lot of problems. We still maintain our original standpoint: we don't like Windows 95 - even the fixed version. Yes, we'll sell it, and yes we'll service it, but we don't recommend it. If you need 32-bit processing, move up to Windows NT 4.0. > *Don*

Ve have just received verification that he following computer system is available at an exceptional price. Byournave any quescons, an order, please call us as soon as possible - as supplies became an power are limited due to the holiday rush.

Cyrix 6x86 P166+ System

Includes all of the following: Cyrix 6x86 P166+ Processor, 256k pipeline burs cache, 16 MB RAM, 1.2 GB hard drive, **14" SVGA color monitor**, 8X CD-ROM drive, 16-bit sound card, multimedia speakers, 33.6 fax/modem, 1 MB PCI video card, mini-tower case, 1.44 MB floppy drive, keyboard, mouse, mouse pad, DOS/Windows or Windows 95, 3-year limited parts/labor warrant delivery and installation, lifetime technical support.

All This For Only \$1597

There is a catch, however. If you buy one of our systems, you have to try *one free month* of our Internet service as well!

Additional upgrade options: 32 MB RAM \$130, 15" monitor \$125, 17" monito \$316, voicemail modem \$22, 2.5 GB hard drive \$130, 1-year onsite warrant \$98, Intro to PCs class \$49, multimedia CD-ROM bundle \$39. Call for a listing of our complete software and CD-ROM selection. We also have a full line of pentium-class, 486, and notebook PCs available. If you would like monitoring formation on this special, please call and **request document #12171.** Offewalid until 1/1/97 or while supplies last.

Q: How do I print envelopes in WordPerfect? > Selena, Buffalo NY

A: There are a couple of different ways to print envelopes in WordPerfect 6.1. The easiest way is to click on *Format* and then *Envelope*. You will then be given the Envelope dialog box. Simply enter the information for the envelope and either print it now, or *append* it to the current document. You will have to play with your printer to find out exactly how the envelope will print right - it's different for each printer. This is one of the topics we cover in our *WordPerfect Basics* class. The next class is on January 13th at 6:00 pm. If you would like more information, please call and request document #12172. Hope this helps. > *Rick*

Visit us on the Internet at www.amicron.com

Q: I just purchased a copy of the new Windows 95 release titled

Private Tutoring, Consulting Available

Do you need *personalized* help with Microsoft Word, Excel, Access, or just DOS/Windows? Call and request document #12173 for details.

Q: There are so many tape backup solutions $\overline{\text{ava}}$ ilable now, which one is best for me? > Tom, $Derby\ NY$

A: If you just want to make nightly backups of your information for security purposes, then we recommend a standard tape drive. Most come in 200, 400, 800, and 1600 MB versions (doubling that with data compression). The drawback: they're slow. Expect to wait 2-4 hours for a backup and restore of your entire hard drive. On the other hand, if you need quick accessibility to your data, we recommend either a Zip Drive (100 MB) or Jaz Drive (1 GB). Both are made by a company named Iomega, and they are basically like external hard drives that have

removeable cartridges. The drawback: they're more expensive. Back up your files *at least* weekly - and make sure you keep one copy offsite in case of a fire. We also offer CD-ROM pressing for *permanent* storage. >*Rick*

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