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**It's Time To Expand Again!** Well, we just finished moving last August because we outgrew our Depew office, and now it looks like we're at it again. We're currently in the process of looking for new office space in the Amherst/Williamsville area, and as soon as we find a suitable location, we'll let everyone know. We plan on expanding our service department to provide our customers with more timely and efficient service. We will also be expanding our training department to offer more frequent classes, and slightly larger class sizes. We also want to be able to offer larger "free" seminars and user-group meetings as well. We hope you'll join us!

**Q:** I just installed a modem in my new computer. It will dial the phone, but the data transmission is all messed up. What could be the problem? > *Danielle, Buffalo NY*

**A:** You probably have an interrupt conflict between your modem and some other device in your computer. An "interrupt" is basically a channel that the devices use to tell the processor "hey, I need some attention." If you get two devices talking on the same channel, you have problems. Pull your modem out, reboot your computer, and run a diagnostic program called MSD (just type "MSD" at the DOS prompt). Check your take a look at your COM ports and interrupt settings, and make sure nothing else is showing up on the same settings as your modem. If so, change your modem's settings. You can also try pulling out other devices (like sound cards, scanner boards, etc.) until you find the trouble-maker. Of course, if you need additional assistance, please feel free to call. > *Don*

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**Q:** Is there any way I can get DOS/Windows 3.11 and Windows 95 to co-exist on the same computer? I don't want to give up my DOS/Win setup, but have some programs that require Win95. > *Joe, Depew NY*

**A:** Normally, Joe, DOS/Win3.1 and Win95 will not normally coexist. You do have some options, however. First, you could consider purchasing Windows NT 4.0. It is Microsoft's latest operating system which runs most DOS/Win and Win95 applications, while allowing you to also keep your old DOS/Win configuration intact. Second, there are several third-party software packages available like *Partition Magic* and *System Commander* that allow you to put multiple primary partitions (and multiple operating systems) on your computer. If you would like more information on this subject, please call and request document **#702101**. > *Rick*

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**Q:** How can I change the letter of my CD-ROM drive? I don't want it to be drive D: but when I try to change it I get some strange error from DOS telling me the CD-ROM drive is not installed. > *Tom, Boston NY*

**A:** You can change the drive letter that DOS assigns to your CD-ROM drive by placing "/L:Z" at the end of the line that contains "MSCDEX.EXE" in your AUTOEXEC.BAT file. "Z" is the letter that will be assigned to your CD drive (you can change it to whatever you like). Just make sure the line "LASTDRIVE=Z" is found in your CONFIG.SYS file. Now, you will see a "/D:" in that line somewhere. Don't touch it! That D is not your drive letter, but an ID tag! > *Jason*

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