

It's getting closer. The Buffalo Computer & Business Show is once again just around the corner. We look forward to seeing you all there this October 15th and 16th at the Buffalo Convention Center. Need tickets? Just give us a call and we send some over. Also, we once again are accepting resumes for **Computer Instructors**. If you, or someone you know, is looking for a challenging position teaching computers in our *Executive Training Center*, please have them fax their resume to us.

Q: Why is it that when I'm on the Internet some web sites seem to take forever to download, yet others are nice and snappy? I can go out to lunch in the time it takes for some web pages to appear! Will upgrading my PC help this at all? > *James, Cheektowaga NY.*

A: James, upgrading your computer may not help. The problem probably lies with either your Internet service provider, the computer that the remote web site is hosted on, or somewhere in between. You see, when you go out on the Internet to a web site, you may be passing through several dozen other computer systems. If that remote web site is on a slow computer, or is getting lots of activity (i.e. "hits"), or if there is congestion anywhere in the line between the two of you, the web page will take a long time to download. Now, don't be fooled by web pages that may already be stored in your computer's "cache" memory. If web pages that you have recently visited seem to spring up instantly, that's because your computer stores them on your hard drive. You can empty this cache if you prefer (see the options menu for your browser). There are several utilities on the market, including a shareware utility called NetMedic, that can test your system's performance and tell you where the slowdown is - either with your local system or somewhere else on the Net. Request document **#708111** for details. > *Jason*

COMPUTER TRAINING We have classes available in most of today's popular applications including *Windows 95, Microsoft Word, Excel, PowerPoint, WordPerfect*, and more. Daytime and evening classes are available. Most of our classes are only \$59. For a complete listing of all of our classes, dates, and times, please call and request document **#708112**.

Q: Recently, when turning on my computer, I noticed the words "Safe Mode" pop up in each of the four corners of my screen. What does this mean? > *Joyce, Grand Island NY*

A: Well, Joyce, your Windows 95 system has detected some kind of a problem and has entered into Safe Mode. What this means is that, most likely, the system detected some kind of unstable software or a hardware problem, and Windows loaded

itself with a minimal amount of information necessary - just enough to "boot." Try just shutting your system down (using the Start button) and see if that corrects the problem. Usually, the system will fix itself. If not - that is, if your system comes back up into Safe Mode - you may have a bit of a problem. Try removing any new hardware you may have installed. If you just installed some new software, run the Uninstall utility for that software. If all else fails, you can try calling Microsoft's technical support line, or give us a call for more assistance. We're always available to answer your questions. > *Don*

AUGUST COMPUTER SPECIAL This month we are featuring a system that is *perfect* for your home, office, or for that student in your life (yep, school is right around the corner again). The Amicron August Special is a 6x86 P166+ system with 16 MB of RAM, a 2.1 GB hard drive, a 33.6 fax/modem, 12X CD-ROM with full multimedia sound, and our *Silver* service package including free delivery and installation. The complete system is only **\$999**. You can add a 14" SVGA monitor for only \$221. This system will give plenty of kick to those office applications that you run, yet still have enough horsepower to run the kids' games (if that's what you do with your spare time - of course, we *never* play games around our office). Why should you buy a computer from us when you may be able to get a faster or cheaper machine at some local discount "superstore?" One reason is *quality*. Sure, you may be able to buy a cheaper computer somewhere else, but a lot of those mass-produced computers they're selling now are *real* difficult to upgrade. All of our systems are custom built, by hand, and are completely upgradeable. For complete information on this special and our entire line of computer products (plus the other nine reasons why you should buy a computer from us), call and request document **#708113**.

Q: I seem to go through a lot of laser printer labels with WordPerfect, but I always end up with sheets that have half a page left. Can I run these back through my printer again? If so, how can I line them up right so I start printing half-way down the page? > *Joanne, Hamburg NY*

A: This is an easy one. It's actually something we cover in one of our WordPerfect classes. Just go to *Format* and you'll see *Labels*. Set up the kind of label you want and then when you have a blank label, hit CTRL-ENTER. It will move you down to a new label. Keep hitting that key combination until you're on the right label. > *Rick*

Other documents available from Amicron

708114: Upgrade your old 486 or Pentium to a new 6x86 P166+
708115: Looking to install a network in your office? Helpful tips.
708116: PCDoctor Preventative Maintenance for your computer.
708117: Is your software in the dark ages? Custom built software.
708118: Discounted software picks of the month. Save up to 25%
708119: *Microsoft Access* Developer Course info! Sign up now.