

**Welcome** to our special **Internet** issue of *ComputerFAQs*. Lately, we've been getting asked more and more about the Internet, so we saved up all of the questions for one issue - and here they are. Don't forget, if *you* have any questions, please feel free to fax or email them to us so we can include them in a future issue. And while you're at it, if you happen to come across any other ads faxed to you from other local computer companies, fax us a copy! We've recently discovered a few other area companies *trying* to copy *ComputerFAQs*. They can try, but **we're the original!**

**Q:** Of course, the most popular questions we get are always "how do I get on the Internet?" "How do I get by business online?" "What software do I need," "How do I set up a company web site?" "how does Email work?" etc.

**A:** Rather than going into a lot of detail here (we want to save space for the interesting questions), we've put together a document that answers all of the frequently asked questions regarding basic Internet usage. Request document **803201** for answers just about everything you need to know about the Internet.  
>Richard

**Q:** How can I set up my company so that everyone can share a common Internet connection using only one phone line? > *Brian, Buffalo*

**A:** Brian, in order to do this, you need to set up what's called an Internet Proxy Server or Gateway system. This is a computer on your office network that has a modem in it and connects to the Internet. The Proxy Server can be configured to allow multiple users to connect to the Internet, effectively all sharing the same modem. There are many good programs on the market - or available on the Web, including Microsoft Proxy Server, or WinProxy. For details on how we can help set your office up for shared Internet access, request document **803202**. >Jason

**Q:** I have heard a lot about Internet chat rooms. I know they have them out there somewhere. Where are they, and how do I get in? > *Jim, Amherst*

**A:** The most widely used Internet chat is called IRC (Internet Relay Chat). In order to access it, you have to download special software (generally free) from the Web called an IRC client. Once you have this, you can join in on the literally thousands of chat channels available on the Web. For details on how to install IRC, request document **803203**. We'll also tell you how you can join us for **Weekly Tech Chat** every week on IRC. It's a *live* chat session where you can chat with us (the Amicron guys) about any computer-related issues or ask us questions. It's a lot of fun!. >Don

**Q:** I was told that there is a program available that allows you to automatically update any software on your computer over the Internet. What's this? > *Ed, Depew*

**A:** There are several programs/services available on the Internet that allow you to automatically (or through notification) update any software on your computer - such as Microsoft Word, Excel, and so on - with any new patches or updates that become available via the Web. One program we recommend is called *Oil Change*. It will scan your hard drive and then go out to the web and search for any updated software which may be available for you. For complete details, request document **803204**. >Steve

**Q:** What's the deal with this *push technology* I keep hearing about? > *Mike, Elma*

**A:** Normally, when you browse the Web, you go out an *pull* information from

the Internet. Now, there are services available which *push* information to you. You basically select which topics (channels) interest you, and all of the information is automatically sent to your computer when you connect to the Internet. Microsoft Internet Explorer 4.0 (which we *don't* recommend yet) and PointCast are two programs that offer push technology. We like PointCast. It has lots of news, business, and technology channels that you can let download overnight while you're sleeping - and view them in the morning. How to get it? Request document **803205**. >Iain

**Computer Training.** Interested in learning more about how your computer - and The Internet - work? We have classes available in most popular business applications and the Internet. Some upcoming classes:

**Windows 95 Basics:** 4/2-9a, 4/9-6p, 4/16-6p

**Word Basics:** 4/7-1p, 4/15-9a, 4/23-6p, 5/5-1p

**Excel Basics:** 4/8-6p, 4/16-1p, 4/20-9a, 4/30-6p

**Access Basics:** 4/9-9a, 4/13-9a, 4/28-6p, 5/7-9a

**Access Developer Course:** Next one starts 4/6-6p

**Internet Basics:** 4/8-9a, 4/24-6p, 5/6-9a

**Web Page Design Basics:** 4/16-9a, 5/14-9a

**PowerPoint Basics:** 4/9-1p, 4/20-1p, 5/7-1p

**Microsoft Publisher Basics:** 4/10-9a, 5/8-9a

**QuickBooks Basics:** 4/17-1p, 5/15-1p

**Corel WordPerfect Basics:** 4/27-9a

We have Intermediate and Advanced classes available as well as custom group sessions or one-on-one training. For more information, pricing, and a schedule of class times, call and request document **803206**.

**Spring Computer Specials.** Looking for a good office multimedia PC this spring? Call and request document **803207** for our Spring Computer Specials including our Spring Multimedia PC: **P-233 MMX**, 32 MB RAM, 4.3 GB Hard Drive, Mid Tower Case, 4 MB Video, 56k Fax Modem, Floppy Drive, 32X CD-ROM, 16-bit Sound, Speakers, Windows 95 SR2, Power Protector, Gold Service Package for only **\$1375**. Also, we have a few refurbished PCs in our inventory. For a listing of refurb systems, request document **803208**.

## Other Documents Available:

**803209:** PCDoctor Preventative Maintenance Special

**803210:** Get the upgraded version of *Windows 95*.

**803211:** Upgrade your old 486 to a *fast* new Pentium.

**803212:** Discounted software. Up to 50% off list.

**803213:** Secure your data with our free NetBackup!

**803214:** Our next *Access Developer Course* is forming.

**803215:** Backup your data. Put it on a CD-ROM.

**803216:** Network your PCs to share files, drives, more.

**803217:** On the Net? Protect yourself from viruses.

**803218:** Our complete list of available documents.

**To Request A Document:** You can call us at 716-837-4685, fax us at 716-833-6724, email us at [amicron@amicron.com](mailto:amicron@amicron.com), or visit our Internet web page at [www.amicron.com](http://www.amicron.com). Be sure to leave your name, company name, phone, and fax numbers.

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