

Summer is almost here. I know that the weather in Western New York these past few weeks has felt more like April, but the summer heat is right around the corner (it better be - we just opened our pool). This time of year, the **number one** service call we get is for computers that are down because of overheating. Over time, dust builds up inside your computer, and that dust will choke the ventilation, causing your chips to overheat. Bye bye processor. Hello \$300 service call. This summer, fight back. We offer a service called **PCDoctor** where we come in to your business, open up your computer, clean it out, and then run all kinds of diagnostics and optimizations on it to make sure it's running properly. We recommend it every 6 months. For details, give us a call and request document **806058**. And if you decide to schedule some service, below is a coupon for 25% off. Remember, preventative maintenance is less expensive than repair. Hey, you get your *car* checked up every 3000 miles. Your PC needs maintenance too. And, of course, don't forget to call and request your tickets to **ComTech** (formerly the Buffalo Computer & Business Show) coming up this Fall.

Q: For whatever reason, the Task Bar on my computer has moved (under - I believe - it's own volition) to the left side of my screen. Can you guys help? > *Bob, Buffalo NY*

A: Bob, this is when we programmers say, "it's not a bug, it's a feature." You can move that Task Bar around your desktop. Just click and drag on the Task Bar (but *not* on one of the buttons) and drag it where you want it. See? Real easy. > *Rick*

Q: I'm having problems with my network. It seems that everyone else can see my computer, but I can't see anyone else's. What could be wrong? > *Allen, Boston NY*

A: For starters, Allen, you didn't have Amicron install your network. ☺ What probably happened in this case is that you set your drives up to be *shared*, but nobody else's drives are. If you don't see the little blue hand under a folder, it's not shared. Right-click on the folder, and then select "Sharing..." for a list of options. For some general info on networking, call and request document **806059**. > *Don*

Q: I recently saw that a co-worker had a picture of his kids on his computer screen. How can I do that with my family photos? > *Randall, Amherst NY*

A: Well, you'll either need a photo and a scanner, or a digital camera. You scan your image into the computer, and then - using Windows Paint program - create what's called a *bitmap image*. This bitmap can then be set as your Windows wallpaper or screen saver. For step-by-step instructions, call for document **806050**. > *Michele*

PCDoctor
Preventative Maintenance
Includes a cleaning, complete diagnostic
checkup, and optimization of your PC.
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Advanced. Click on the "Prevent MS-DOS-based programs from detecting Windows." This sometimes is all you need. If not, you can setup your own MS-DOS configuration for your program right here. This is tricky, but if you need help, give us a call. > *Iain*

TIP: Do you use the Windows Explorer a lot? Try pressing WinKey-E. The WinKey is that special Windows key on a Win95 keyboard. If you're curious, try these key combinations: WinKey-F, WinKey-R, WinKey-M, WinKey-Pause/Break. But make sure you know CTRL-X, -C, -V first!

Q: I have an old DOS program that runs OK under Windows 95, but I have to reboot the computer into "DOS mode" in order to use it. Is there any way I can get around this? It's a pain always having to shut down and restart. > *Kerry, Snyder NY*

A: There is one thing you can try. Create a shortcut to your program. Go into the properties for that shortcut and go to the Program tab. Click on

COMPUTER SYSTEMS

It seems that every computer company now days is advertising the new 400 MHz Pentium II systems like crazy. We said last month that you probably don't need *that* much power for a business machine, but if you insist, we have the system for you. This summer, take home the fastest Intel Pentium II processor and you'll also take home a **free monitor!** We also have our full range of Pentium-class business systems starting at only \$669. For all the details on this special offer, call and request document **806051**.

TRAINING

We have some *new training materials* available. We have just finished our Windows 95 Basics Handbook, a new manual for our training class of the same name. If you have taken our Windows 95 or Excel Basics classes over the past two years, you can get a **free** copy of the Handbook. Call and request document **806052** for an order form. If you **haven't** taken any classes from us yet, what are you waiting for? We have morning, afternoon, and evening classes available in Windows 95, Word, Excel, Access, WordPerfect, QuickBooks, and more. Request document **806053**.

NETWORK FAX & WEB

Amicron has always been your #1 source for Novell NetWare, Windows NT, and Windows 95 networking. Now, we are offering our customers Network-based fax and Internet solutions. Browse the web, send/receive email, or send a fax - all from *your computer* across your company network. Call for our *free* networking guide. Request document **806054**.

UPGRADE YOUR PC

Got a slow 486 that just isn't cutting it anymore? Don't trash it. Amicron can upgrade your old 486 to a *fast* new Pentium-class system for a fraction of the cost of a new machine. For complete details, call and request document **806055**.

YEAR 2000 HELP

Are you *sure* your computer hardware and software are year-2000 compliant? Not quite? Request document **806056**.

Documents are FREE by fax to WNY: You can call us at 716-837-4685, fax us at 716-833-6724, email us at amicron@amicron.com, or visit our Internet web page at www.amicron.com. Be sure to leave your name, company name, phone, and fax numbers. For a *complete* listing of all available documents, or for back issues of our newsletters, call and request document **806057**.

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