

Windows 98 is a GO!

So far, we like it. We've tested Windows 98 on three different machines with different configurations, and we've had no serious problems with it. In fact, we've had fewer lock-ups with Windows 98 than we did with Windows 95. We're going to start selling it with new machines, and we're recommending it for any future upgrades. Is it right for your business? Do you need to upgrade? Call and get our **Windows 98 Review** for all of the pros and cons and whether or not you should buy it. Call and request document **807161** for all the details, and stay tuned to *ComputerFAQs* for any news.

Call now for *free* tickets to **ComTech 98** (formerly the Buffalo Computer & Business Show) coming up this Fall at the Convention Center. Request document **807162**.

Q: Whenever I insert a CD into my CD-ROM drive, I get the annoying setup program or if it's an audio CD, my CD player starts up. Is there any way I can prevent this from happening every time I put a CD in? > *Donna, Kenmore NY*

A: Donna, you can disable "Autorun" for your CDs, but *be careful*. It involves going into your Device Manager, which we warn novice users against. If you have Windows 95 or 98 you can go to Start > Settings > Control Panel > System > Device Manager Tab. You'll see a list of all the different categories of components in your system. Double-click on the CD-ROM item. You should see an item appear below the CD-ROM category which is your specific CD-ROM drive. Double-click on it. Click on the Settings Tab. You should see - amongst other things - a check-box that says "Auto insert notification." Clear the check from this box. Shut down and reboot your computer. CDs will no longer automatically start when you insert them. > *Jason*.

Q: I have a situation where I sometimes work from home, but I need to work with files that are on my computer at the office. Additionally, I would like to be able to use our accounting program which isn't something I can just copy and download. What is the best way to do this? > *Allen, Buffalo NY*.

A: Allen, the best way to work from home is to use remote connectivity software like *pcAnywhere* from Symantec. It will allow you to dial into your office computer from home using a standard modem and phone line. Once you're connected you can transfer files or remotely control your office PC *as if you were sitting behind it*. It's really a wonderful piece of software. We highly recommend it. Also, if you have a problem with your computer, we can dial into it from our office to try and fix it - instead of having to bill you for a full service call. If you would like more information on *pcAnywhere*, call and request document **807163**. > *Don*

Q: Where are my files going? Whenever I save a files with Microsoft Word or any other program, I can never find them again. How can I tell where programs are putting my documents that I create? > *Chloe, Buffalo NY*

A: You said it, Chloe. You need to look in a folder called "My Documents." This folder isn't that easy to find, however. If you have Windows 95, you need to open up My Computer and then open up your C: drive icon. You should see a folder in there called "My Documents." One of the nice upgrade features of Windows 98 is that a shortcut to the My Documents folder is now located right on your Desktop - for ease of use. If you're not sure where your files are going,

open up the program that you created the document with and click on File > Save As. In the dialog box that opens you should see what folder your files are saving to. You can also click on Start > Find to try and locate your files that way. Need more help? We cover this topic in our Windows 95 Intermediate class, or call and request document **807164**. > *Iain*

WARNING: Use **extreme caution** if you subscribe to Adelphia's *PowerLink* cable modem service. It's *fast*, but it's unreliable and unsafe! We've seen three companies using it get **hacked**. For details, request document **807165**.

COMPUTER SYSTEMS

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