

COMPUTER FAQs

Frequently Asked Questions About Computer Technology

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Goodbye 20th Century

Yes, folks, it's finally here: the end of the 20th century. Contrary to all of the fuss *last* new year, January 1st, 2001 marks the start of the new millennium and the dawn of the 21st century. Don't believe us call and request document **012051**, or read all about it on the web at amicron.com/millennium.

Q: We're considering a DSL or cable modem Internet connection. Is there any way I can share that connection so all of the users in my office (or home) can use it at the same time? > *Francis, Amherst NY*

A: You most certainly **can** share one Internet connection – whether it's a dialup modem line, DSL, or cable connection. You should, however, check with your service provider and make sure you're legally supposed to (most, including Amicron, don't have a problem with it). If you'd like to learn the specifics of how this works, call and request document **012052** or visit us on the web at amicron.com/winproxy.

COMPUTER TRAINING

You told us what you wanted. We listened. We've tailored our training to the feedback we've received over the past **six years** and made some changes. We now offer almost all of our classes as six-week courses. Here are some of the classes we've got coming up in the next few months:

| Course | Starts |
|---------------------------|--------------|
| Access Database Developer | 2/6/01 1pm |
| Visual Basic Developer | 1/17/01 6pm |
| Web Page Developer | 1/5/01 1pm |
| Web Page Developer | 3/5/01 6pm |
| Windows & Office Basics | 12/21/00 1pm |
| Windows & Office Basics | 2/1/01 6pm |

For a complete copy of our schedule, and pricing, call or fax us and request document **012053** or visit amicron.com/training. Sign up for a course before 1/1/2001 and get a free *PCDoctor* preventative maintenance service *while* you're in class!

Q: I just heard that one of my co-workers was hit with the *Navidad* virus. What is this, and how can I keep from getting it? > *Kris, Buffalo NY*

A: First, we will say the same thing we've said many times before: **don't open email attachments!** Unless you're *sure* it's a harmless file – like a text file, or graphic – then don't open it. Even if the email looks like it's coming from a friend or trusted associate, it could still be infected. Many email viruses get in to systems and send themselves to all of the recipients in the user's address book. This is why email viruses are so harmful. If you'd like more information on email viruses, please call and request document **012054**. We'll give you tips on avoiding viruses, and how to get help if you've been infected.

LOW COST UPGRADES

Memory has reached an all-time low. 128 MB PC100 DIMMs are priced at only **\$85**. 64 MB PC100 DIMMs are only **\$46**. I haven't seen memory this low. Hard drives are dirt cheap now too: 10 GB for **\$116**. 30 GB for **\$158**. Even 45 GB drives are just **\$220**. Interested? Call and request document **012064** or check our latest pricing at amicron.com/upgrade.

Q: I'm trying to print a spreadsheet in Excel, but there is always just one column too many. It's annoying to always have to resize my spreadsheet to fix the page. Is there an easier way? > *Haley, Buffalo*

A: When your spreadsheet is too big to fit on one page, just click on *File > Page Setup* and on the *Page* tab click on the check box next to *Fit to 1 page wide by 1 page tall*. This will shrink your spreadsheet to fit one page. It will, however, **not** enlarge it.

WORLD WIDE DATA?

Do you have data you need to share with the world? Perhaps you have another office in a distant part of the country, or across town? Maybe you belong to an **organization** that needs to share data amongst its members? Amicron has been building databases for our clients since 1994. Now, Amicron can offer to build you an online database, that your customers, employees, other offices, or anyone can access from anywhere in the world! Interested? For more information, request **012055**, or read about it on our web site at www.amicron.com/online-database.

Q: Are there any bugs, like the Y2K bug, that we have to worry about for 2001? > *Anthony, Depew NY*

A: As far as we're aware, Anthony, there are no Year-2001 bugs around. However, if any do turn up, we'll be sure to fax around a nice big warning!



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